

Sticker and application form inside

Powercut? Contact us!



Power cuts are rare so **peel off this sticker**
and **keep it safe** in case you need it...

Powercut?

Contact UK Power Networks 24 hours a day

 **Text** POWER and your postcode to 80876

 **ukpowernetworks.co.uk/powercut**

 **0800 31 63 105**

 **0333 32 32 105** (if calling from a mobile)

  @ukpowernetworks

Peel HERE



UK Power Networks own and maintain the electricity cables and lines in this area of the UK making sure your lights stay on.

Would you need extra support if you had a **Powercut?**

Generally speaking, power cuts don't happen very often but if the electricity network faults or is damaged it's our job to get your lights back on quickly.

Do you or someone you know need extra support during a power cut, maybe a relative, friend or neighbour?

If you live in this part of the UK that we cover then get signed up to our **register for free**.

If you're a carer please apply on behalf of someone that will benefit from this.

This doesn't necessarily mean we can get your power back on more quickly but you will receive:

- ✓ A priority number that you can call 24 hours a day if you have a power cut
- ✓ Regular text message or phone updates during a power cut
- ✓ A welcome booklet
- ✓ Extra support from the British Red Cross to visit your home during an emergency (we'll check with you first)

We will not charge you for registering for the Priority Services Register or for receiving text messages that we send you.

How to apply for extra support during a **Powercut**

- Apply online at www.ukpowernetworks.co.uk/priority • Email psr@ukpowernetworks.co.uk
- Complete this form, detach and post (free of charge, no envelope or stamp needed)

Who can apply?

You can apply for these reasons, please specify which is most relevant

- | | | |
|---|---|-------------------------------------|
| <input type="checkbox"/> Dependent on medical equipment | <input type="checkbox"/> Chronically ill | <input type="checkbox"/> Disability |
| <input type="checkbox"/> Visually impaired or blind | <input type="checkbox"/> Hearing impairment or deaf | <input type="checkbox"/> Elderly |
| <input type="checkbox"/> Nursing or residential home | <input type="checkbox"/> Young baby in household | |
| <input type="checkbox"/> Other _____ | | |

Please tick this box to confirm if you would like us to share your personal data with the British Red Cross, emergency responders, your electricity supplier and others whom UK Power Networks engages to provide the service to you. UK Power Networks will hold your personal data in accordance with the requirements of the Data Protection Act.

Please tick if you need our literature in: braille audio or larger font (Please tick one)

Title _____ First name _____ Last name _____

Telephone number _____ Mobile _____

Address _____

Postcode _____ Email _____

How do you want us to contact you during a power cut? Call me Text me Contact someone else (details below):

Completing this on behalf of someone else? Your name _____ Your telephone number _____

Complete this form, save it and email it to: psr@ukpowernetworks.co.uk

Business Reply Plus
Licence Number
RTEA-JEGJ-BJSE



Priority Services
UK Power Networks
Fore Hamlet
Ipswich
IP3 8AA

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Please detach along the perforated line, moisten gummed edge,
fold and seal before posting. No stamp or envelope required.



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